

## Concur Expense QuickStart Guide for CRC



SAP Concur  
Technologies  
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## Document Revision History

Date	Description	Version	Author
12/03/2020	UI Updates	2.0	SAP Concur, AWu (CRC)

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- Expense
- Travel
- Request
- Risk Messaging
- SAP Concur for Mobile

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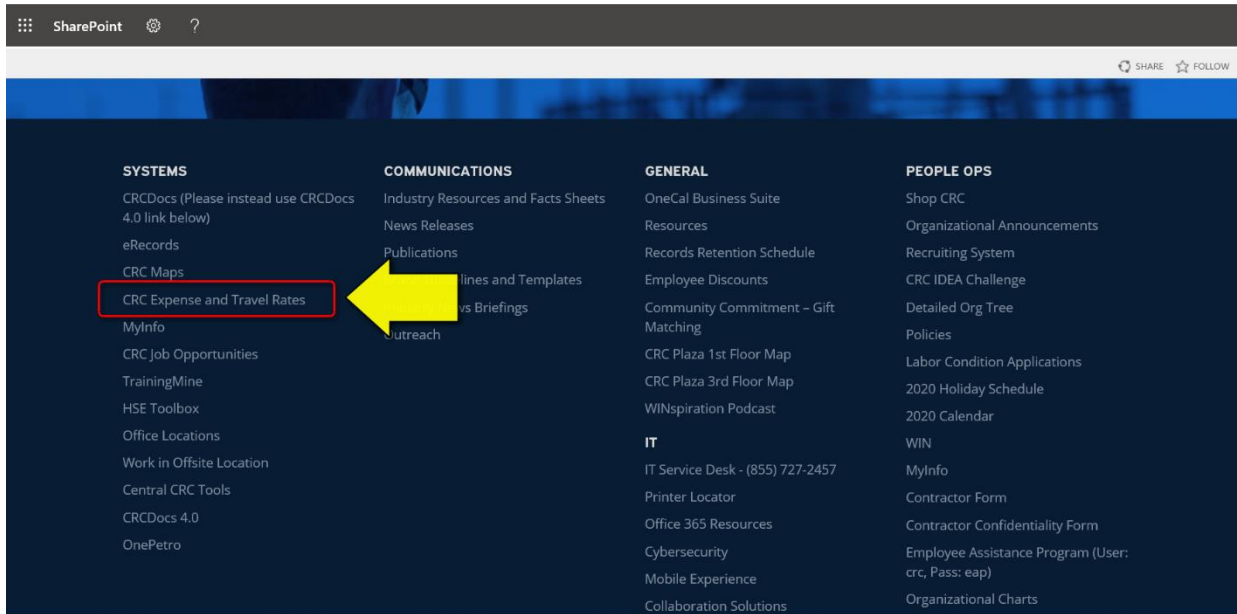
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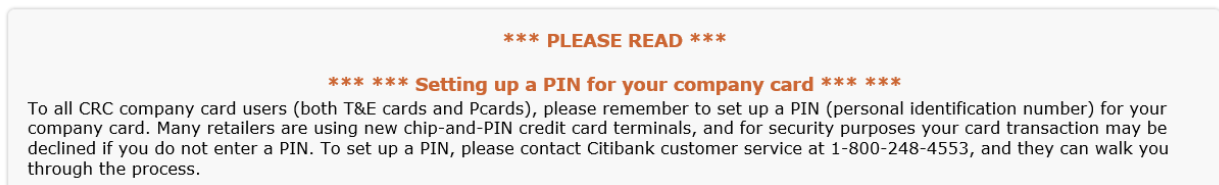
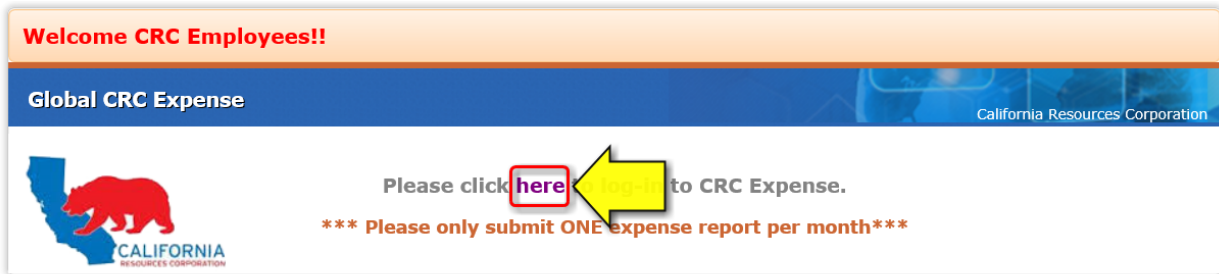
## Signing into SAP Concur

### To sign into SAP Concur

1. Click on “CRC Expense and Travel Rates” on the CRC Connect homepage or visit <https://crcapp.crc.com/webTool/concurLogin.aspx>



2. Click on “here” on the CRC Expense and TravelStore homepage to log-in.



## Exploring the SAP Concur Home Page

The SAP Concur home page contains the following sections.

**NOTE:** To return to the SAP Concur home page from any other page, click the SAP Concur logo on the top left of the screen.

### Expense only

If your company uses Expense only, you will see these sections.

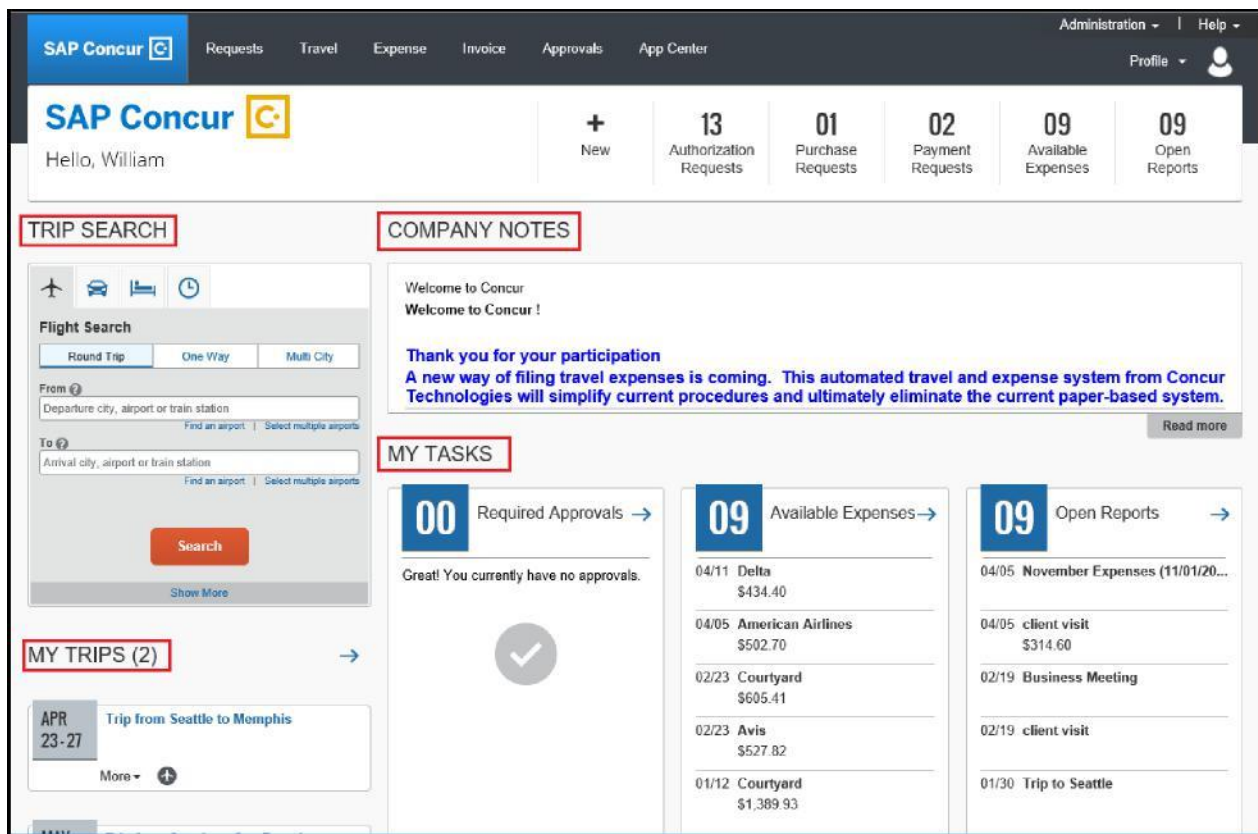
Section	Description
Quick Task Bar	This section provides Quick Tasks (links) so you can: <ul style="list-style-type: none"> <li>Start a new report, request, cash advance, payment request, etc.</li> <li>Open reports and requests</li> <li>Manage available expenses</li> </ul>
My Tasks	This section shows your available expenses, open reports, and approvals requiring attention.

The screenshot displays the SAP Concur home page interface. At the top, there is a navigation menu with options: Requests, Travel, Expense, Invoice, Approvals, and App Center. The user's name, William, is displayed. A summary bar highlights key metrics: 13 Authorization Requests, 01 Purchase Requests, 02 Payment Requests, 09 Available Expenses, and 09 Open Reports. The main content area is divided into several sections: 'TRIP SEARCH' with flight search filters, 'COMPANY NOTES' featuring a 'Quick Task Bar' callout, and 'MY TASKS' which includes cards for 'Required Approvals' (00), 'Available Expenses' (09), and 'Open Reports' (09).

## Expense and Travel

If your company uses Expense and Travel, you will see these sections.

Section	Description
Trip Search	This section provides the tools you need to book a trip with any or all of the following: <b>Flight:</b> Use to book a flight. You can also book hotel and reserve a car at the same time. <b>Car, Hotel, Limo, or Rail:</b> Use to book hotels, reserve rental cars, etc. if not including them while booking a flight ( <b>Flight</b> tab).
Alerts	This section displays informational alerts about Travel features.
Company Notes	Content is provided by your company administrator.
My Trips	This section lists your upcoming trips.
My Tasks	This section lists <b>Required Approvals, Available Expenses, and Open Reports.</b>



The screenshot displays the SAP Concur user interface. At the top, navigation tabs include Requests, Travel, Expense, Invoice, Approvals, and App Center. The user is identified as William. The dashboard shows several key metrics: 13 Authorization Requests, 01 Purchase Requests, 02 Payment Requests, 09 Available Expenses, and 09 Open Reports. The main content area is divided into four sections:

- TRIP SEARCH:** A form for searching flights with options for Round Trip, One Way, and Multi City. It includes fields for departure and arrival cities and a search button.
- COMPANY NOTES:** A welcome message and a notification about a new automated travel and expense system.
- MY TASKS:** A summary of tasks, including 00 Required Approvals (with a note that there are no current approvals), 09 Available Expenses (listing items like Delta, American Airlines, Courtyard, and Avis with their respective costs), and 09 Open Reports (listing items like November Expenses, client visits, and Business Meeting).
- MY TRIPS (2):** A section showing upcoming trips, such as a trip from Seattle to Memphis in April.

## Updating Your Expense Profile

Use the **Profile Options** page to set or change your personal preferences. To avoid re-entering personal and permanent information about yourself (phone number, contacts, credit card information etc.), complete your profile after logging onto SAP Concur for the first time and update it whenever your information changes. Your profile options include:

- Approvers
- Attendees
- Bank Information
- Cars:
  - Company
  - Personal
- E-Receipts
- Expense Delegates
- Expense Preferences:
  - Email notifications
  - Prompts

**NOTE:** Depending on your company's configuration, some of these options might not be available to you. Contact your SAP Concur administrator for more information.

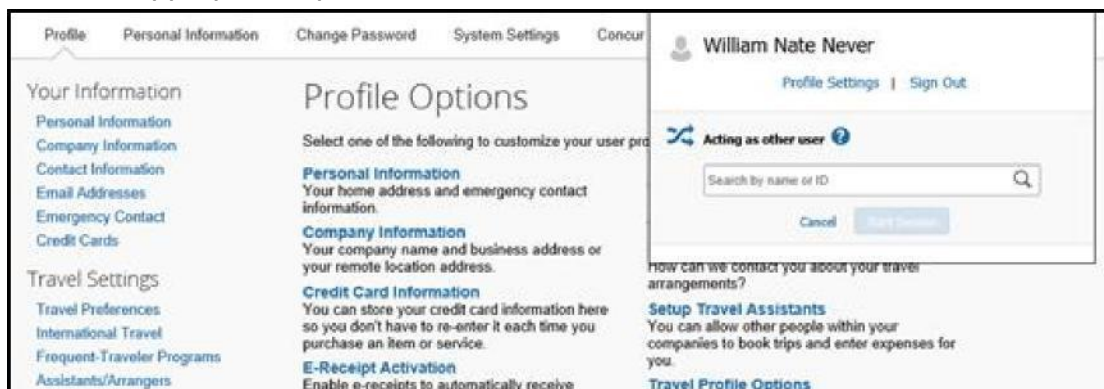
## Delegates

If you are acting as an Expense *delegate* for another employee (*delegator*):

- Any changes you make on this page affect only the delegator and do not change your personal information.
- You cannot access all profile options for your delegator, such as bank information.

### To access your profile information

1. Click **Profile > Profile Settings**.  
The **Profile Options** page appears.
2. Click the appropriate option from the left-side menu.





## Acting as a Delegate

If you have been assigned to work as a delegate, your delegator will define which tasks you can complete, such as preparing and submitting reports.

### To work as a delegate

1. Click **Profile > Act on behalf of another user**.
2. Select the appropriate delegator's name.
3. Click **Start Session**.

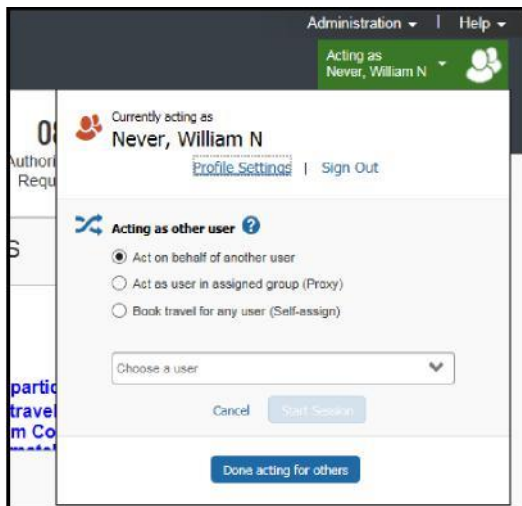
**NOTE:** Notice that the **Profile** menu now displays **Acting as** and shows the name you just selected.

You are now officially working on behalf of that person, and you can perform tasks such as creating and printing reports.

To select a different user, follow the same steps but click a different name.

4. To return to your own tasks, click **Acting as**, and then select **Done acting for others**.

**NOTE:** Notice that the **Profile** menu now appears.

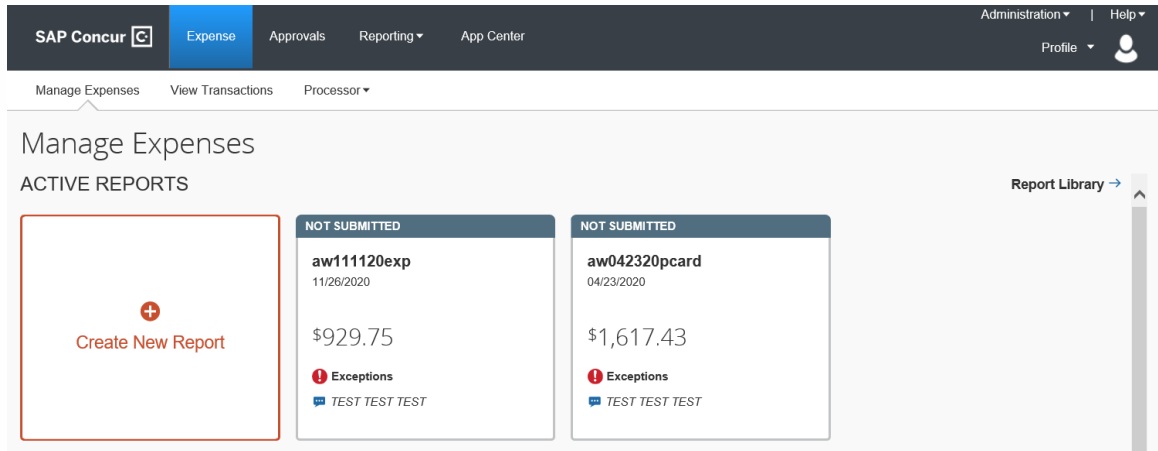


## Creating a New Expense Report

To create a new expense report

1. Either:

- On the SAP Concur home page, on the Quick Task Bar, place your mouse pointer over **New**, and then click **Start a Report**.
- or -
- On the SAP Concur home page, from the **Expense** menu, on the **Manage Expenses** tab, click the **Create New Report** tile.



The screenshot shows the SAP Concur 'Manage Expenses' interface. The top navigation bar includes 'SAP Concur', 'Expense', 'Approvals', 'Reporting', and 'App Center'. The main content area is titled 'Manage Expenses' and shows 'ACTIVE REPORTS'. On the left, there is a red-bordered box with a plus sign and the text 'Create New Report'. To the right, there are two report cards, both labeled 'NOT SUBMITTED'. The first card is for an expense report 'aw111120exp' dated 11/26/2020 with a total of \$929.75. The second card is for a pcard report 'aw042320pcard' dated 04/23/2020 with a total of \$1,617.43. Both cards show 'Exceptions' and a 'TEST TEST TEST' message.

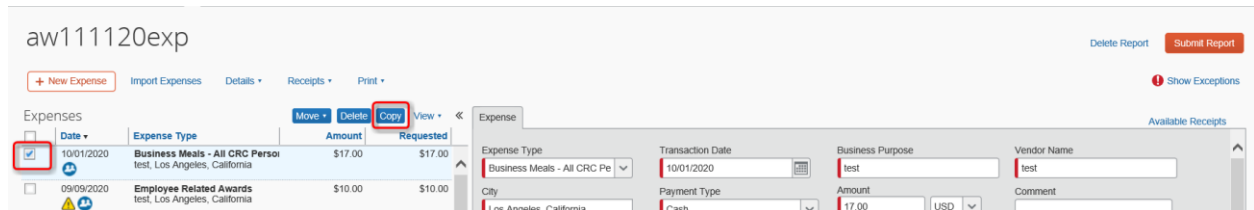
2. Report name for T&E card or cash out-of-pocket expense report:  
-Your initials, 6-digit date, "exp", e.g. "ABC060315exp"  
Report name for Pcard expense report:  
-Your initials, 6-digit date, "pcard", e.g. "ABC060315pcard"
3. Complete all required fields (marked with a red bar) and the optional fields as directed by your company.
4. Click **Next**.
5. At this point, you will likely either:
  - Add an out-of-pocket expense to your expense report
  - Add company card transactions to your expense report

## Copying an Expense

You can copy an expense and then update the expense details to quickly enter a new expense. This is especially useful for recurring business expenses.

### To copy an expense

1. With the expense report open, select the expense you want to copy.
2. Click **Copy**.



The screenshot shows the SAP Concur Expense Report interface. The report title is 'aw111120exp'. At the top right, there are buttons for 'Delete Report' and 'Submit Report'. Below the title, there are navigation options: '+ New Expense', 'Import Expenses', 'Details', 'Receipts', and 'Print'. A table of expenses is displayed with columns for 'Date', 'Expense Type', 'Amount', and 'Requested'. The first row is selected, and the 'Copy' button in the table's action menu is highlighted with a red box. To the right of the table, the details of the selected expense are shown, including 'Expense Type', 'Transaction Date', 'Business Purpose', 'Vendor Name', 'City', 'Payment Type', 'Amount', and 'Comment'.

The new expense is created. The **Expense Type** and **Amount** are copied to the new line item. Note the following:

- The original expense date is advanced by a day.
- All allocations, attendees, expense-level comments, and value added tax (VAT) details from the original expense are copied to the new expense.
- Credit card information, e-receipts, mobile entry information, and travel segments (associated with travel itineraries) from the original expense are **not** copied to the new expense.

**NOTE:** This type of information is generally associated with only one expense, so it is not copied to the new expense.

- If the **Payment Type** of the original expense is a credit card, then the **Payment Type** of the new expense is editable using the dropdown list.

## Adding Card Transactions to an Expense Report

On the SAP Concur home page, you can view a list of any unassigned credit card transactions in the **Available Expenses** section.

You can add card transactions to an expense report in the following ways:

- From the open expense report
- From the **Credit Card Charges** page (**Expense > View Transactions** on the sub-menu).
- From the **Available Expenses** section (you might need to scroll down) (**Expense > Manage Expenses** on the sub-menu)

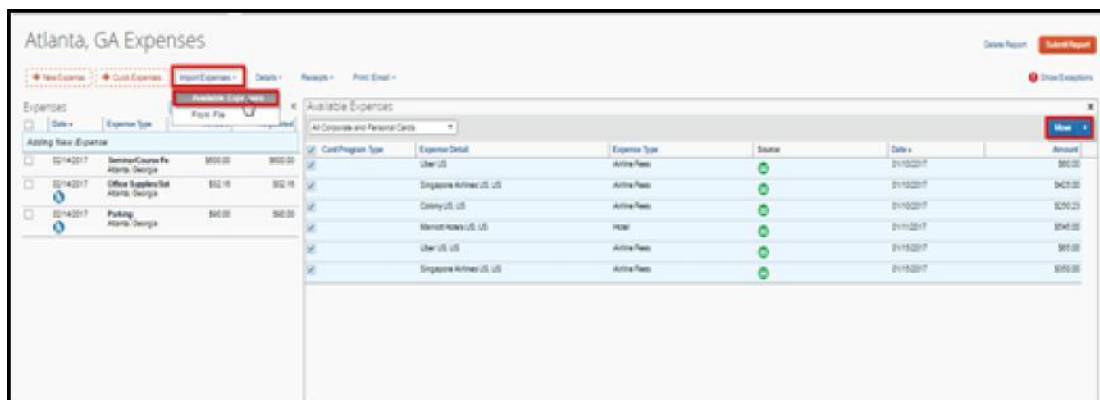
### From the open expense report

To add card transactions within the open report

1. From the **Available Expense** section on the left side of the screen, select the check box(es) for the appropriate expenses.
2. Select the transaction(s) that you want to assign the current expense report.
3. In the **Available Expenses** section, click **Move**.

The expense is moved and appears on the left side of the page, with any applicable icons, such as company card or exception.

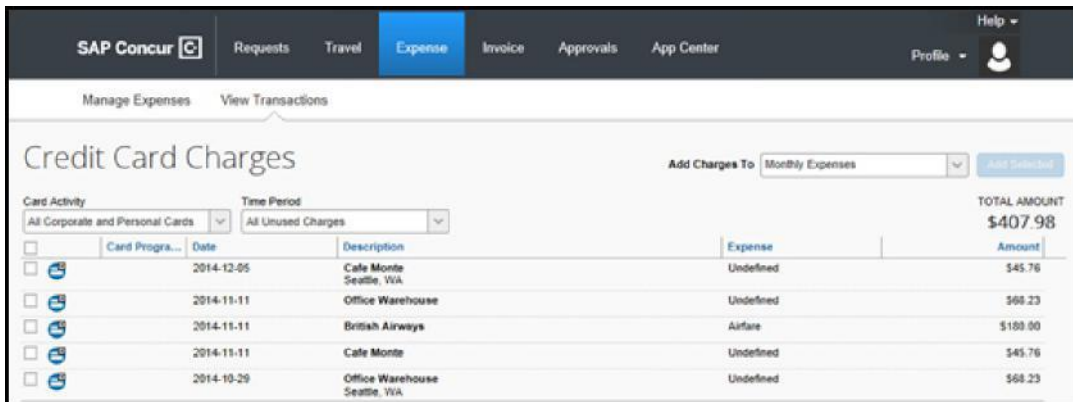
- If you select **To Current Report**, the selected transactions are attached to the report.
- If you select **To New Report**, the create a **New Expense Report** page appears. Enter the report information as usual.



### From the Credit Card Charges page

To assign one or more transactions to an expense report

1. Click the **Expense** tab, and then select **View Transactions** from the sub-menu.
2. Select the appropriate check box(es) next to the transaction.  
**TIP:** Select the uppermost check box to select all transactions.
3. Select an expense report from the **Add Charges To** dropdown list.
4. Click **Add Selected**.

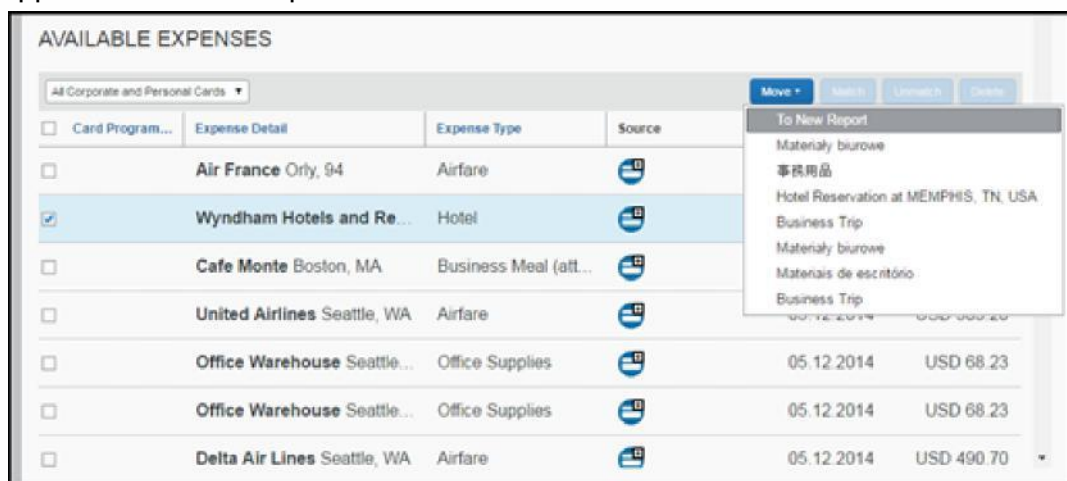


## From the Available Expenses section

### To assign transactions to a report from the Available Expenses section

You can access the Available Expense section in the following ways:

- From the **SAP Concur** home page, on the Quick Task bar, click the **Available Expenses** task.
  - From the **SAP Concur** home page, in the **My Tasks** section, click the **Available Expenses** task.
  - From the **SAP Concur** home page, from the menu, click **Expenses**, and then select **Manage Expenses** from the sub-menu.
1. Select the appropriate check box(es) next to the transaction.  
**TIP:** Select the uppermost check box to select all transactions.
  2. Click **Move**.
  3. Select the name of the appropriate report or **To New Report**.
    - If you select an existing report, the report opens, and the selected transactions are attached to the report.
    - If you select **To New Report**, the **Create a New Expense Report** page appears. Enter the report information as usual.



## Adding an Out-of-Pocket Expense to an Expense Report

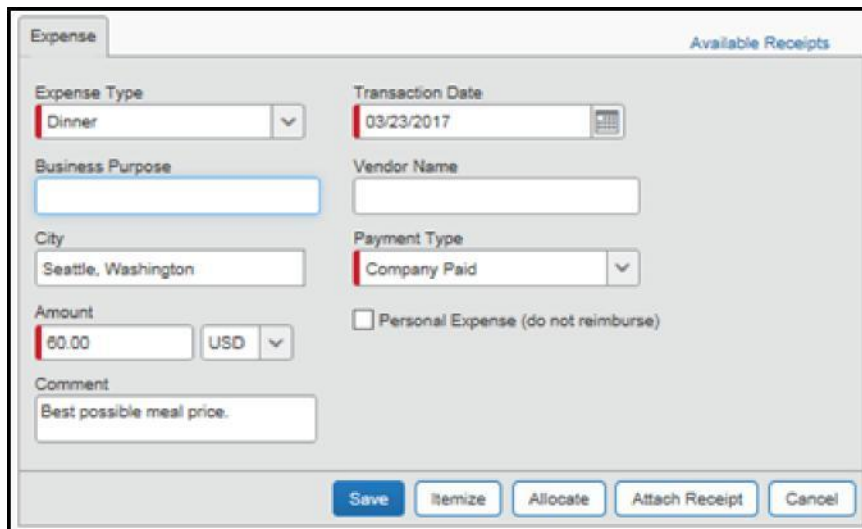
### To add an out-of-pocket expense to a report

1. From the open report, click **New Expense**, and then click the **Create New Expense** tab.
2. In the **Add Expense** window, search for and select the appropriate expense type from the list.

The page refreshes, displaying the required and optional fields for the selected expense type.

**NOTE:** Your company defines the fields that are available on this screen.

3. Complete the required and optional fields as directed by your company.
4. Click the **Payment Type** dropdown arrow, and then select **Out of Pocket**.
5. Click any of the following:
  - **Attach Receipts**- To upload and attach receipt images
  - **Itemizations** - To itemize the expense
  - **Allocate** -To allocate the expense
  - **Save**– To save the out-of-pocket expense
  - **Cancel** - To exit without saving this expense



The screenshot shows the 'Expense' window with the following details:

- Expense Type:** Dinner
- Transaction Date:** 03/23/2017
- Business Purpose:** (Empty field)
- Vendor Name:** (Empty field)
- City:** Seattle, Washington
- Payment Type:** Company Paid
- Amount:** 60.00 USD
- Comment:** Best possible meal price.

Buttons at the bottom: Save, Itemize, Allocate, Attach Receipt, Cancel.

## Itemizing Expenses

Use the **Itemizations** tab to account for receipts that include both business and personal expenses or to ensure that each of your expenses is accounted for correctly.

### To itemize an expense

1. Create the expense as usual, and then click **Itemize**.

The screenshot shows the SAP Concur interface for expense management. On the left, a list of expenses is displayed with columns for Date, Expense Type, Amount, and Requested. The selected expense is 'Employee Related Awards' for \$10.00. A red box highlights a note: 'The CRC employee who incurred this expense must send a list with company employee names, employee ID numbers and amounts to Christine.Hoigum@crc.com within the quarter the gift is given to employees.' On the right, the 'Expense' details form is open, showing fields for Expense Type, Transaction Date, Vendor Name, City, Payment Type, Amount, and GL System. The 'Itemize' button at the bottom of the form is highlighted with a red box.

2. On the **New Itemization** tab, select the expense type that applies to the first itemization.  
The **Total Amount**, the **Itemized** amount, and the **Remaining** amount appear on the right side of the page.
3. Continue itemizing the expense until the remaining amount is \$0.00.
4. For each additional itemization, on the **New Itemization** tab, select the appropriate expense type and complete the appropriate fields.

**NOTE:** You can also **Copy** itemizations to save time with similar entries.

5. As you complete the details for each itemization, click **Save**.

This screenshot shows the 'New Itemization' tab in the SAP Concur interface. The 'Total Amount: \$10.00 | Itemized: \$0.00 | Remaining: \$10.00' is displayed at the top right. The form contains fields for Vendor Name, City, Payment Type, Amount, and GL System. The 'Save' button at the bottom right of the form is highlighted with a red box.

Your itemizations will appear in the **Expenses** pane.

aw111120exp Delete Report **Submit Report**

[+ New Expense](#) [Import Expenses](#) [Details](#) [Receipts](#) [Print](#) Hide Exceptions

**Exceptions** x

Expense Type	Date	Amount	Exception
Meals for Self	12/08/2014	\$12.00	This itemized entity has sub-entries with one or more exceptions.
Meals for Self	12/08/2014	\$12.00	You have marked this expense as "Personal". Please remember that you are responsible for paying Citibank for this expense. You can make a payment by calling 1-800-248-4553 or by visiting the Citibank website at <a href="https://home.cards.citidirect.com/CommercialCards/Cards.html?class=c-2">https://home.cards.citidirect.com/CommercialCards/Cards.html?class=c-2</a> . Per CRC policy, the company will not be reimbursing personal expenses.

**Expenses** New Expense Available Receipts

Date	Expense Type	Amount	Requested
<b>Adding New Expense</b>			
10/01/2020	Business Meals - All CRC Personnel, Los Angeles, California	\$17.00	\$17.00
09/09/2020	Employee Related Awards, Los Angeles, California	\$10.00	\$10.00
09/09/2020	Employee Related Awards	\$10.00	\$10.00
12/18/2019	Employee Related Awards, Los Angeles, California	\$100.00	\$100.00
12/01/2019	Meals for Self, Chipotle Mexican Grill, Los Angeles	\$80.00	\$80.00

**New Expense**

Expense Type:

To create a new expense, click the appropriate expense type below or type the expense type in the field above. To edit an existing expense, click the expense on the left side of the page.

**Recently Used Expense Types**

- Employee Related Awards
- Business Meals - All CRC Personnel
- Personal Car Mileage
- Personal Protective Equipment
- Meals for Self

**All Expense Types**

ACCOMMODATIONS ...ENTERTAINMENT & MEALS



## Itemizing Nightly Lodging Expenses

A hotel bill typically contains a variety of expenses including room fees, taxes, parking, meals, valet, telephone charges, and personal items. You must itemize these expenses so that they can be reimbursed correctly. Lodging Itemizations allow you to quickly itemize recurring room rates and taxes. You can then itemize the remaining charges on your hotel bill, and adjust for any rate changes during your stay

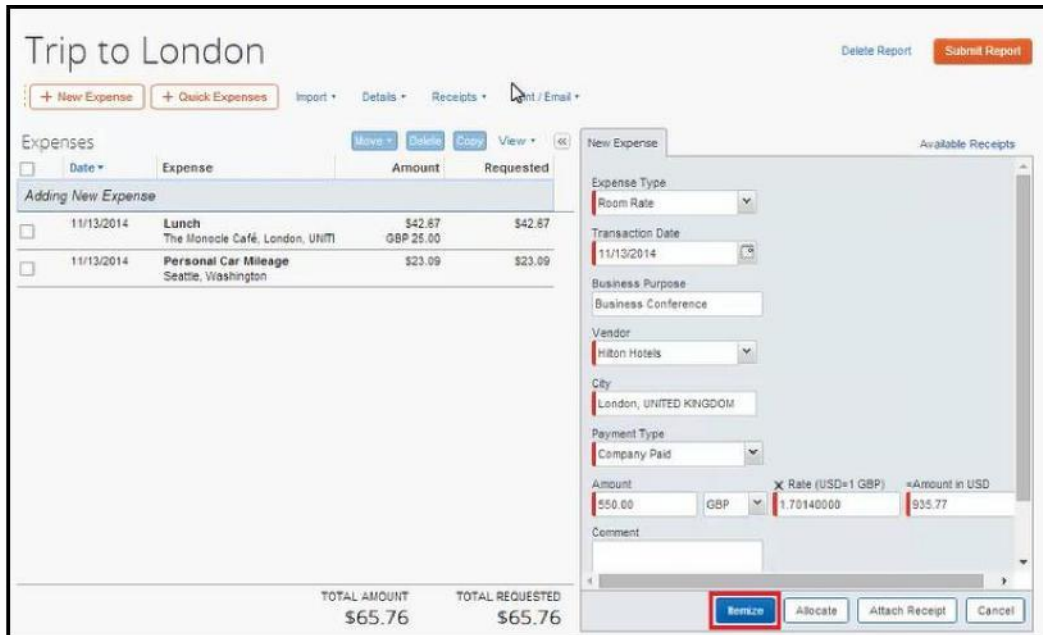
### To create a lodging expense

1. With the expense report open, click **Add Expense**, and then select a **Lodging** expense type.

The page refreshes, displaying the required and optional fields for the selected expense type.

**NOTE:** Your company determines the name of the expense type. It might be called Lodging, Hotel, or something similar.

2. Complete the fields as directed by your company.
3. Click **Itemize**.



The screenshot shows the SAP Concur interface for an expense report titled "Trip to London". On the left, there is a table of existing expenses:

Date	Expense	Amount	Requested
11/13/2014	Lunch The Monocle Café, London, UNITED KINGDOM	\$42.87 GBP 25.00	\$42.87
11/13/2014	Personal Car Mileage Seattle, Washington	\$23.09	\$23.09

Below the table, the totals are shown: TOTAL AMOUNT \$65.76 and TOTAL REQUESTED \$65.76. On the right, the "Adding New Expense" form is open, showing the following details:

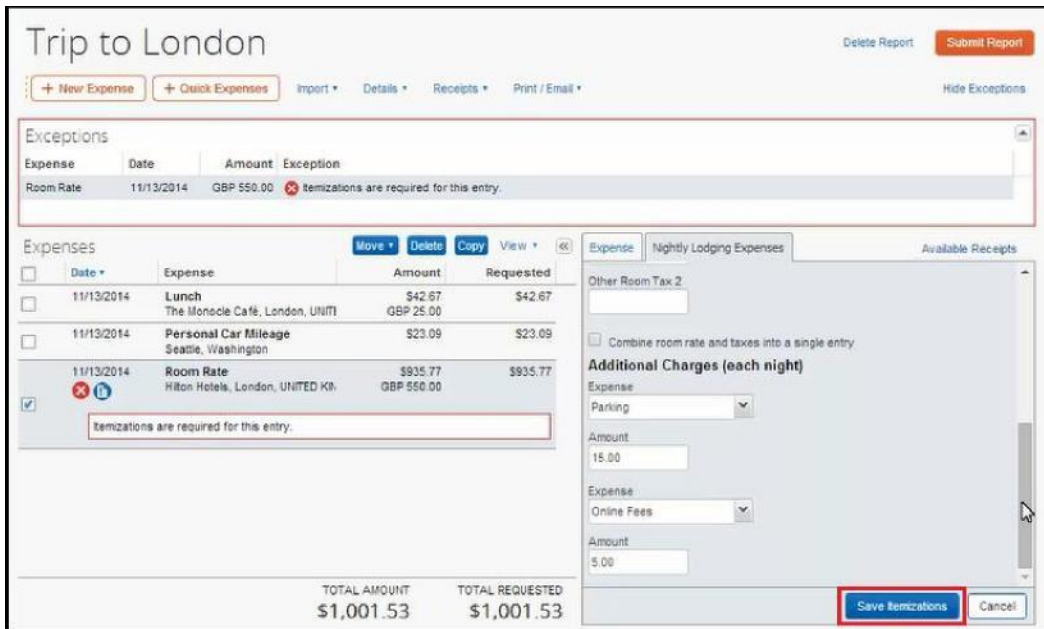
- Expense Type: Room Rate
- Transaction Date: 11/13/2014
- Business Purpose: Business Conference
- Vendor: Hilton Hotels
- City: London, UNITED KINGDOM
- Payment Type: Company Paid
- Amount: 550.00 GBP
- Rate (USD=1 GBP): 1.70140000
- Amount in USD: 935.77

The "Itemize" button is highlighted in red at the bottom of the form.

Concur Expense populates the **Check-out Date** and the **Number of Nights** based on the transaction date and the **Check-in Date**.

4. Enter the **Check-in Date**, **Check-out Date**, **Room Rate** and **Room tax**.
5. Select any **Additional Charges**, and then enter the amounts.

6. Click **Save Itemizations**.



7. Select whether your hotel room rate was **The Same Every Night**, or **Not the Same**.

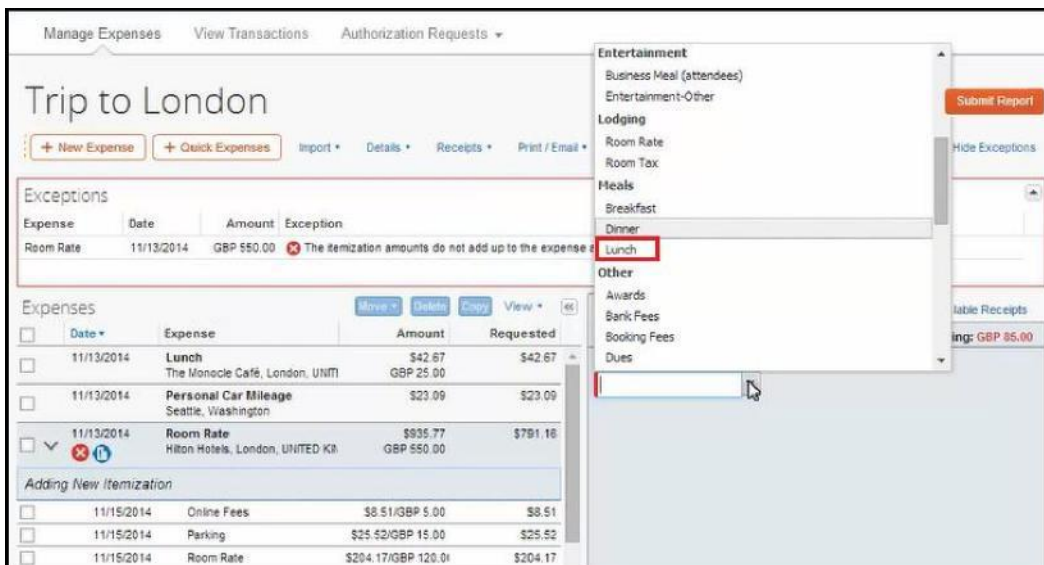
8. Enter the **Room Rate (per night)** and **Room Tax (per night)**, as applicable.

**NOTE:** You can use the **Additional Taxes** link to enter additional taxes from your hotel bill.

9. Click **Save Itemization**.

10. If there is a remaining amount that needs to be itemized (other charges, for example, for incidentals or room service), the remaining amount is displayed in the **Remaining** field. Continue to itemize the amounts until the balance is \$0.00.

11. Click the **Expense Type** dropdown arrow, and then select the appropriate type of expense.



12. Enter the required and optional fields directed by your company.

If this is a foreign currency transaction, once you enter the **Amount**, the total will be shown in your default currency along with the calculated exchange rate.

13. After you have entered all of the appropriate information, click **Save**.

14. Continue itemizing until the remaining amount is \$0.00.

15. Select the **Personal Expense** check box for any expense that should not be reimbursed by your company.

16. Click **Save**.

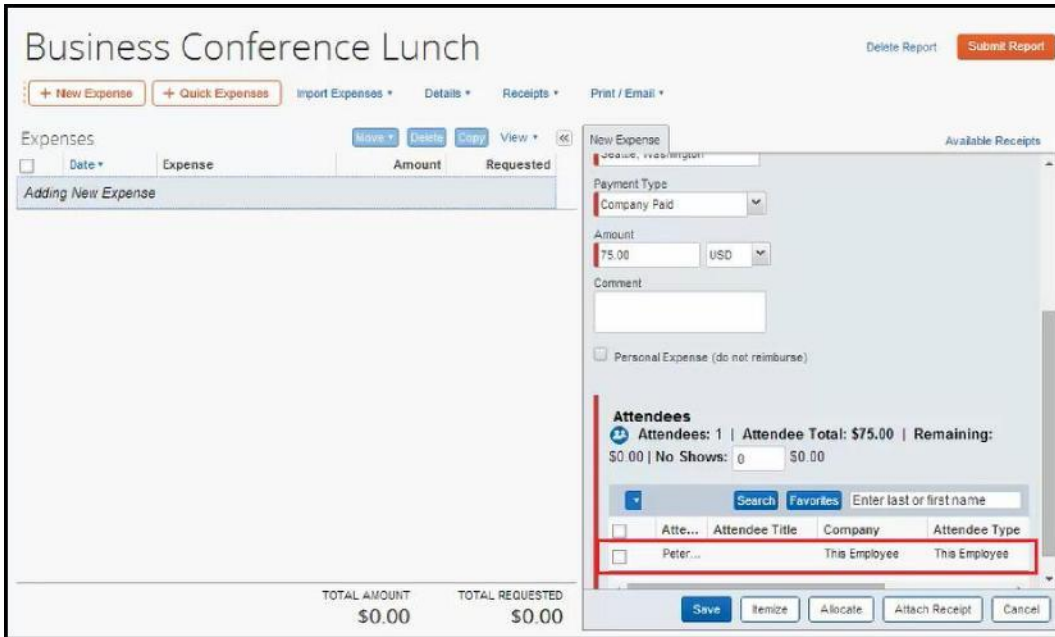
Notice that the details for the lodging itemization appear on the left side of the page under the Room Rate expense type.

## Adding Attendees to an Expense

Some expenses, such as business meal expenses, require you to add attendees to the expense. You will see the **Attendees** pane for these types of expenses.

### To add attendees to a business meal

In the open expense report, notice that you are automatically added as an attendee.



1. If you have used an attendee before, you can quickly add them to this expense by entering their first or last name, and then select the previously used attendee.
2. To enter new attendees for the expense, click the **Attendee** arrow, and then select **New Attendee**.



3. In the **Add Attendee** window, enter the new attendee's required and optional information as directed by your company (required fields are indicated with a red bar).
4. Click **Save** to save the new attendee and add them to the expense.

Note that all of your new attendees are listed for this meal and the expense amount is distributed equally among all attendees.

Depending on your company's configuration and policies, you might need to modify the amount for each attendee using the fields in the Amount column. After any adjustments, verify that the remaining amount is \$0.00.

5. Click **Save**.

The **Attendees** icon now appears next to the expense.



The screenshot displays the SAP Concur interface for a business expense. The title is "Business Conference Lunch". Below the title are buttons for "+ New Expense", "+ Quick Expenses", "Import Expenses", "Details", and "Receipts". The main area shows a table of expenses with columns for "Date", "Expense", "Amount", and "Requested". A single expense entry is visible, dated "08/22/2014", for "Business Meal (attendees)" at "Ballard Bridge Cafe, Seattle, Was", with an amount of \$75.00. A red box highlights the date and the "Attendees" icon (a green circle with three people) next to the expense description.

<input type="checkbox"/>	Date	Expense	Amount	Requested
<input type="checkbox"/>	08/22/2014	Business Meal (attendees) Ballard Bridge Cafe, Seattle, Was	\$75.00	\$75.00

## Allocating Expenses

You can allocate expenses to projects or departments, which will be charged for those expenses. You can allocate a single expense or multiple expenses.

**NOTE:** To find out if your company uses this feature, contact your SAP Concur administrator for more information.

### To allocate your expenses

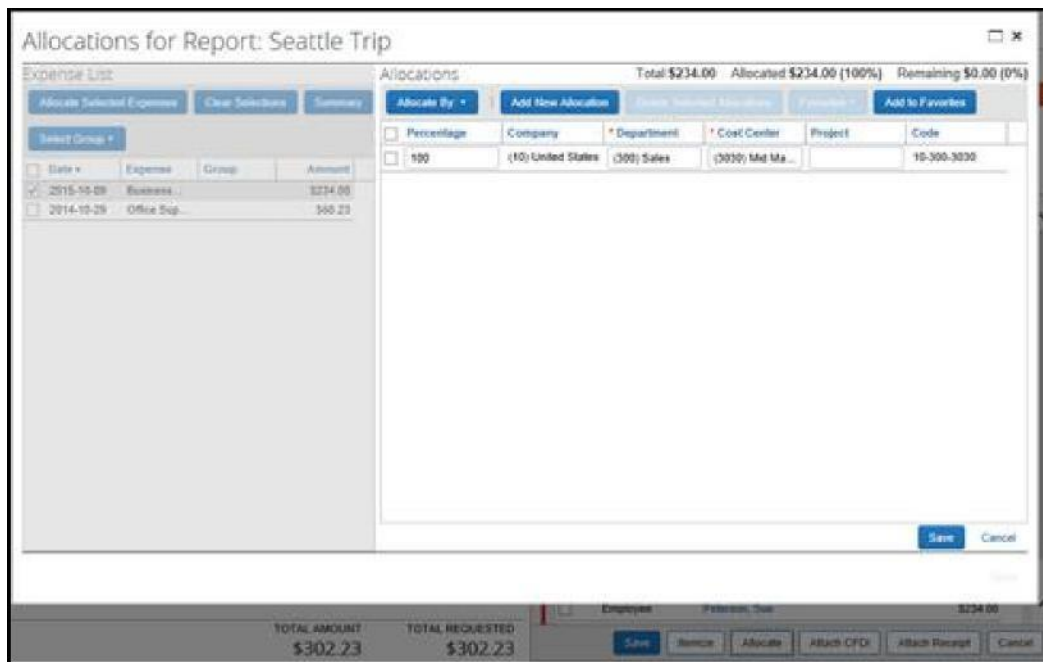
1. With the expense report open, to create or edit a *single* expense, click **Allocate** at the bottom of the **Expense** tab.



To allocate multiple expenses, select the appropriate expenses on the left side of the page, and then:

- Click **Allocate the selected expenses** on the right side of the page.
- or -
- Click **Details > Allocations**.

The **Allocations for Report** window appears. The total expense **Amount**, the amount **Allocated**, and the amount **Remaining** are listed.



The screenshot shows the 'Allocations for Report: Seattle Trip' window. It features an 'Expense List' on the left and an 'Allocations' table on the right. The 'Expense List' has columns for 'State', 'Expense', 'Group', and 'Amount'. The 'Allocations' table has columns for 'Percentage', 'Company', 'Department', 'Cost Center', 'Project', and 'Code'. The window also displays summary statistics: 'Total \$234.00', 'Allocated \$234.00 (100%)', and 'Remaining \$0.00 (0%)'. At the bottom, there are buttons for 'Save' and 'Cancel'.

State	Expense	Group	Amount
<input checked="" type="checkbox"/>	2015-10-09 Business		\$234.00
<input type="checkbox"/>	2014-10-29 Office Sup		\$68.23

Percentage	Company	Department	Cost Center	Project	Code
<input type="checkbox"/>	100	(10) United States	(300) Sales	(5000) Int Ma	10-300-3000



TOTAL AMOUNT: \$302.23  
TOTAL REQUESTED: \$302.23

The **Allocate** window appears. The total expense **Amount**, the amount **Allocated**, and the amount **Remaining** are listed.

2. From the **Allocate by** dropdown list, select **Percent** or **Amount**.



Your company determines if the allocation fields are text fields or lists. Select from the lists or type the appropriate information in the fields.

**NOTE:** Your company might provide default information in some of the fields, such as your company name. If you change the default information, a red triangle appears in the upper left corner of the field.

3. Add as many allocations as necessary.  
You can adjust the amounts and percentages. The total amount must be allocated 100%, otherwise an audit rule is flagged, and you will not be able to submit the report.
4. Click **Save**.
5. Click **OK** to confirm the allocation, and then click **Done**.
  - If the expense is 100% allocated (fully allocated), the  icon appears with the expense.
  - If the expense is not 100% allocated (partially allocated), the  icon appears with the expense.

### Seattle Trip

[+ New Expense](#)
[+ Quick Expenses](#)
Import Expenses ▾
Details ▾
Receipts ▾

	Date ▾	Expense	Amount	Requested
<i>Adding New Expense</i>				
<input type="checkbox"/>	2015-10-09	 <b>Business Meal (attendees)</b> Dinner Place, Seattle, Washington	\$234.00	\$234.00
<input type="checkbox"/>	2014-10-29	 <b>Office Supplies</b> Office Warehouse, Seattle, Washir	\$68.23	\$68.23
<b>TOTAL AMOUNT</b>			<b>\$302.23</b>	<b>TOTAL REQUESTED</b>
			<b>\$302.23</b>	

## Converting Foreign Currency Transactions

When your travel takes you to different countries, you will need to convert foreign currency transactions to your standard reimbursement currency.

When you create a new expense in a currency other than your own, you will see additional fields that allow you to convert the amount of your transaction to your standard reimbursement currency.

The exchange rate comes from the Oanda Corporation, a foreign exchange company. However, you can change or modify it if your company would like to use a different exchange rate. For credit card transactions, the credit card vendor provides the exchange rate.

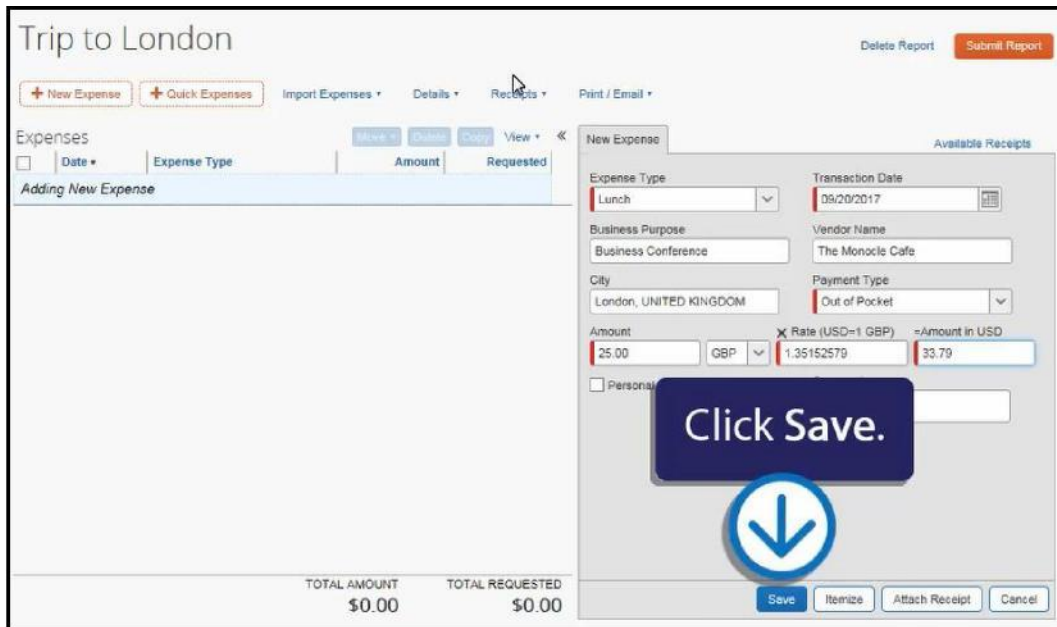
### To account for an expense incurred in another currency

1. With the report open, click **New Expense**, and then enter the appropriate information in the required and optional fields as directed by your company (required fields are indicated with a red bar).

Note the following:

- Select the "spend" **Currency** from the list to the right of the **Amount** field. The **Conversion Rate** field appears.
- The **Conversion Rate** is automatically populated according to your **Transaction Date** and **Currency** entries. Expense calculates the **Amount** in your reimbursement currency.
- Currency can be converted by multiplying by a particular rate or dividing by a different rate. To switch between multiplication of the rate to division of the rate, click **Reverse** next to the **Conversion Rate** field.

2. Complete the remaining fields as appropriate, and then click **Save**.



The screenshot shows the 'Trip to London' interface with the 'New Expense' form open. The form includes the following fields and values:

Field	Value
Expense Type	Lunch
Transaction Date	09/20/2017
Business Purpose	Business Conference
Vendor Name	The Monocle Cafe
City	London, UNITED KINGDOM
Payment Type	Out of Pocket
Amount	25.00 GBP
Rate (USD=1 GBP)	1.35152579
Amount in USD	33.79

A large blue button with a downward arrow and the text 'Click Save.' is overlaid on the form. At the bottom of the form, there are buttons for 'Save', 'Itemize', 'Attach Receipt', and 'Cancel'. The summary at the bottom shows 'TOTAL AMOUNT \$0.00' and 'TOTAL REQUESTED \$0.00'.

Note that the expense **Amount** will appear in both the foreign currency and in your standard reimbursement currency.

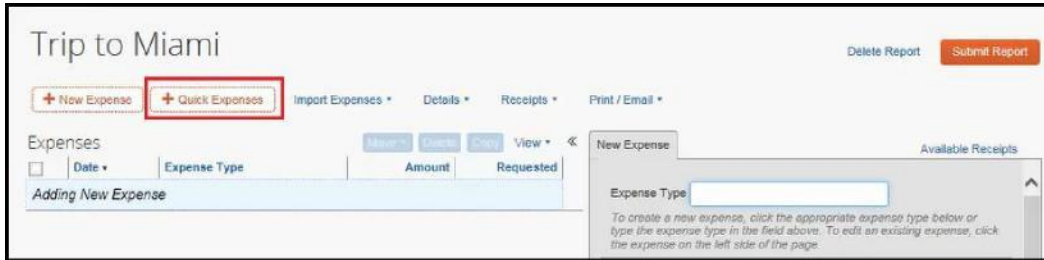


## Adding Quick Expenses

As you create an expense report, you can quickly enter several expenses at once.

### To create quick expenses

1. From the open report, click **Quick Expenses**.

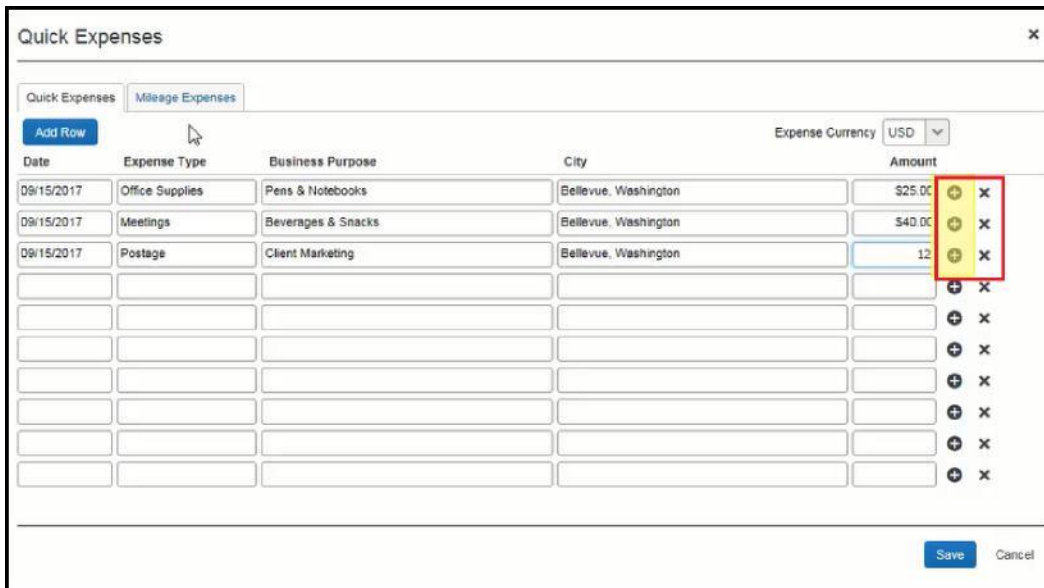


2. On the **Quick Expenses** page, enter basic information, such as a transaction **Date**, **Expense Type**, **Business Purpose**, **City**, and **Amount**.

You can complete custom fields and other information when you add the expense to the expense report.

Use the **Replicate Last Entry** button to make a duplicate of the current expense. You can edit the newly created expense on the next line. Use the **Delete** button to delete any quick expenses you don't need.

3. Click **Save**.



The new expenses appear in the **Expenses** pane.

4. Complete any additional expenses details as needed, and then click **Save**.

### Trip to Miami

Delete Report Submit Report

+ New Expense
+ Quick Expenses
Import Expenses ▾
Details ▾
Receipts ▾
Print / Email ▾

	Date ▾	Expense Type	Amount	Requested
<input checked="" type="checkbox"/>	09/15/2017	Office Supplies Bellevue, Washington	\$25.00	\$25.00
<input type="checkbox"/>	09/15/2017	Meetings Bellevue, Washington	\$40.00	\$40.00
<input type="checkbox"/>	09/15/2017	Postage Bellevue, Washington	\$12.00	\$12.00

TOTAL AMOUNT
TOTAL REQUESTED

\$77.00
\$77.00

Expense
Available Receipts

Expense Type

Transaction Date

Business Purpose

Vendor Name

City

Payment Type

Amount

Personal Expense (do not reimburse)

Comment

Save
Itemize
Attach Receipt
Cancel

## Entering Personal Car Mileage

Depending on your company policy, you might have to track your car mileage in order to be reimbursed. You might be using your personal car for business purposes or you might be using a company car. Your company determines the information you are required to provide such as mileage and odometer readings, as well as the reimbursement rates.

### To create a car mileage expense

1. With the expense report open, click **Add Expense**, and then select the mileage expense type.

#### NOTES:

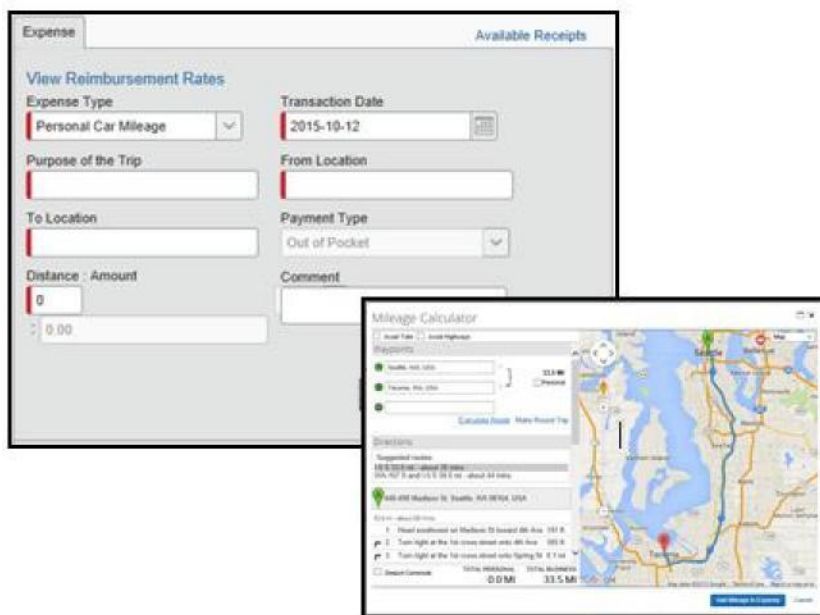
- Your company determines the name of the expense type. It might be called Car, Company Car, Personal Car Mileage, or something similar.
- You must register a vehicle in your profile before you can create a mileage expense.

Depending on your company's configuration, one of the following will happen:

- The page refreshes with the required and optional fields displayed, including the **Mileage Calculator** link if your company has implemented Google Maps Mileage feature.
  - or -
  - The Google **Mileage Calculator** window automatically displays, and you can enter your point-to-point routes.
2. Complete all required and optional fields as directed by your company. For a personal car, you might enter the total business miles traveled. For a company car, you might be required to enter the beginning and ending odometer readings.

When done, Expense calculates the reimbursement amount based on the miles and the reimbursement rate set by your company.

3. Click **Save**.



The image shows two overlapping screenshots from the SAP Concur interface. The background screenshot is the 'Expense' form, which includes fields for 'Expense Type' (set to 'Personal Car Mileage'), 'Transaction Date' (2015-10-12), 'Purpose of the Trip', 'From Location', 'To Location', 'Payment Type' (set to 'Out of Pocket'), 'Distance - Amount' (0), and 'Comment'. The foreground screenshot is the 'Mileage Calculator' window, which displays a map and provides route information, including 'Estimated route', 'Distance' (33.5 MI), and 'Estimated Time' (0:00).

## Activating E-Receipts

E-receipts are an electronic version of receipt data that can be sent directly to SAP Concur to replace imaged paper receipts. The availability and content of e-receipts vary depending on the vendor.

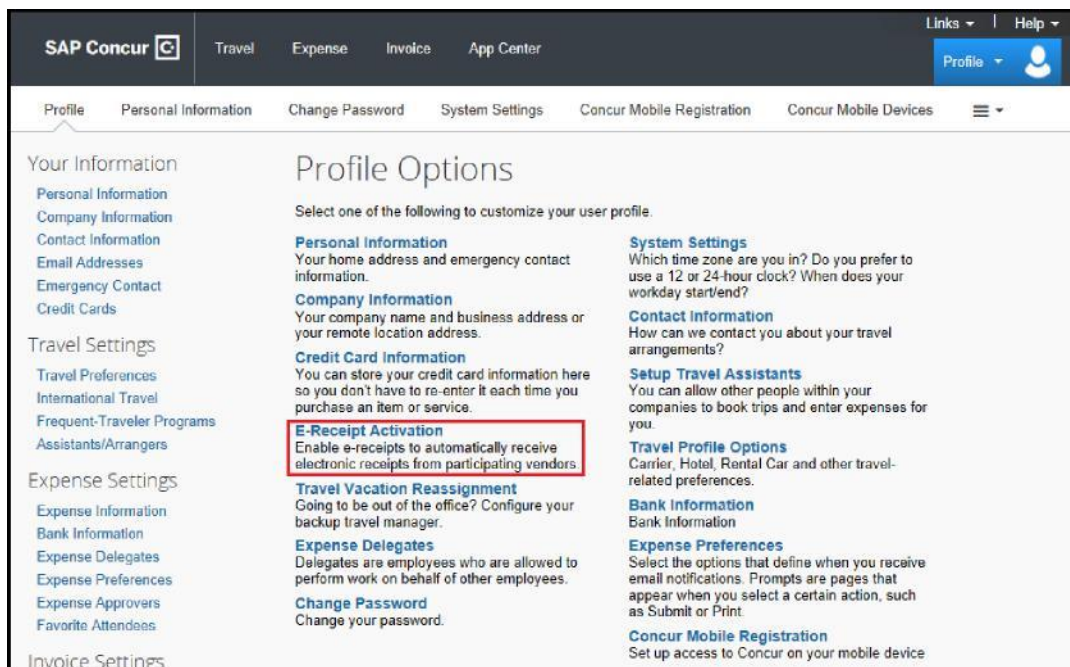
Your company must be enabled to accept e-receipts, and you must opt-in from your **Profile** before e-receipts activate in Expense. Some vendors require additional paperwork before they can send e-receipt data. Contact your SAP Concur administrator for more information.

Once your company has e-receipts enabled, a message will appear on the SAP Concur home page, prompting you to sign up. You can also active e-receipts from your **Profile Options** page.

**NOTE:** Depending on your company's configuration, this option might not be available to you. Contact your SAP Concur administrator for more information.

### To activate e-receipts


1. Click **Profile**, and then click **Profile Settings**.
2. On the **Profile Options** page, click **E-Receipt Activation**.



The screenshot shows the SAP Concur user interface. At the top, there are navigation tabs for Travel, Expense, Invoice, and App Center. Below that is a user profile header with a 'Profile' dropdown and a user icon. The main content area is titled 'Profile Options' and contains a list of settings categories. The 'E-Receipt Activation' option is highlighted with a red box. The text for 'E-Receipt Activation' reads: 'Enable e-receipts to automatically receive electronic receipts from participating vendors.'

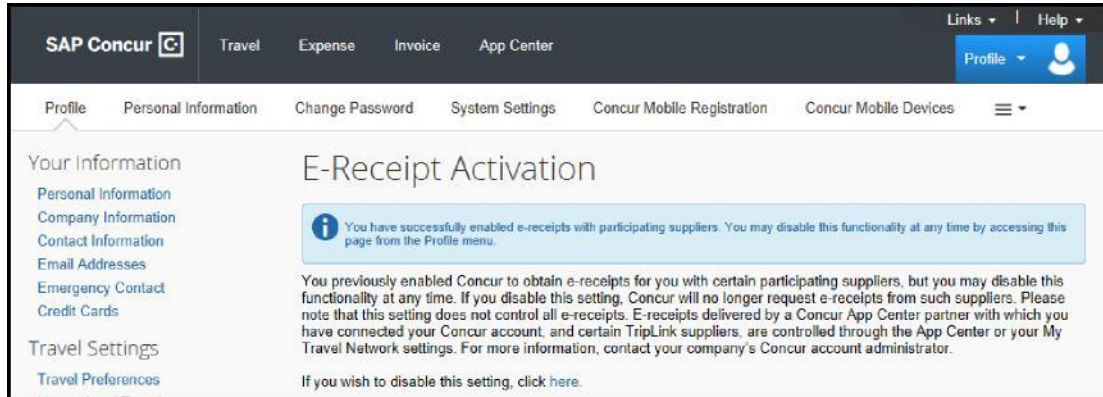
The **E-Receipt Activation and User Agreement** appears.

3. On the **E-Receipt Activation** page, click the **here** link.



The screenshot shows the SAP Concur user interface. At the top, there are navigation tabs for Travel, Expense, Invoice, and App Center. Below that is a user profile header with a 'Profile' dropdown and a user icon. The main content area is titled 'E-Receipt Activation' and contains text explaining the benefits of e-receipts and a note about the scope of the setting. The text reads: 'Receiving e-receipts can save you time by pre-populating your expense report. To enable e-receipts with participating suppliers and to find out more, click [here](#).' The 'here' link is highlighted with a red box. Below this, there is a note: 'Please note that this setting does not control all e-receipts. E-receipts delivered by a Concur App Center partner with which you have connected your Concur account, and certain TripLink suppliers, are controlled through the App Center or your My Travel Network settings. For more information, contact your company's Concur account administrator.'

4. Read through the **E-Receipt Activation** agreement, and then click **I Agree**. Receipts are successfully enabled.
5. If you want to disable the E-Receipt Activation setting, on the **E-Receipt Activation** page, click the **here** link.



## Printing and Submitting an Expense Report

When you complete your expense report, you can print it to save a hard copy for your records or to review required receipts.

### To preview and print the expense report

1. On the expense report page, click **Print/Email**, and then select one of the options from the dropdown list. Your company determines the options that are available. Available options include:
  - **Fax Receipt Cover Page:** Prints a PDF file with a unique barcode a report summary and a checklist for the required expense receipts.
  - **Detailed Report:** Prints a report that includes all report-level information as well as a summary of the report.
  - **Receipt Report:** Prints a list of expenses that require receipts along with the unique receipt bar code and the report-level and summary information.
  - **Copy of Detailed Report:** Prints a copy of the detailed report.



2. On the **Detailed Report** screen, review the details, and then click **Print**.

### To submit your expense report

1. On the expense report page, click **Submit Report**. The **Report Totals** window appears.
2. Review the information for accuracy, and then click **Submit Report**.



The **Report Status** window appears.

3. Click **Close**.

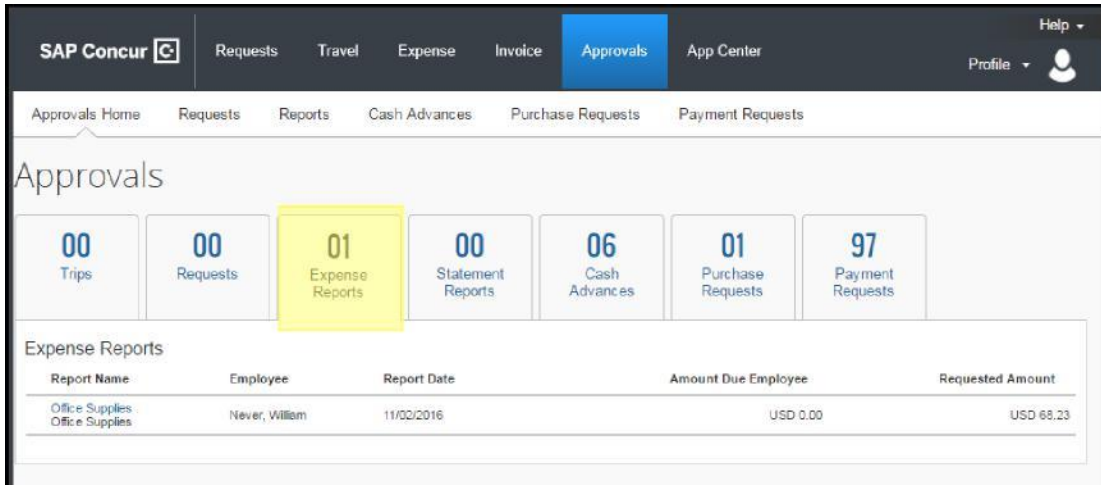
If you cannot successfully submit the report, a message appears describing the report error or alert. Correct the error, or if you require help to complete the task, contact your SAP Concur administrator.

## Reviewing and Approving an Expense Report

As an approver, you will need to review submitted expense reports and approve them for reimbursement. On the SAP Concur home page, in the **My Tasks** section, you can view a list of any report waiting your approval.

### To review and approve an expense report

1. On the SAP Concur home page, in the **Required Approvals** section of **My Tasks**, click **Expense Reports**.



The screenshot shows the SAP Concur 'Approvals' page. The 'Expense Reports' card is highlighted in yellow. Below it, a table lists an expense report for 'Office Supplies' by 'Never, William' on '11/02/2016' with a requested amount of 'USD 68.23'.

Report Name	Employee	Report Date	Amount Due Employee	Requested Amount
Office Supplies Office Supplies	Never, William	11/02/2016	USD 0.00	USD 68.23

The **Reports Pending your Approval** page lists the awaiting reports. Select the report you want to open.

2. Review the report details, and then click **Approve**.

## Sending Back an Expense Report

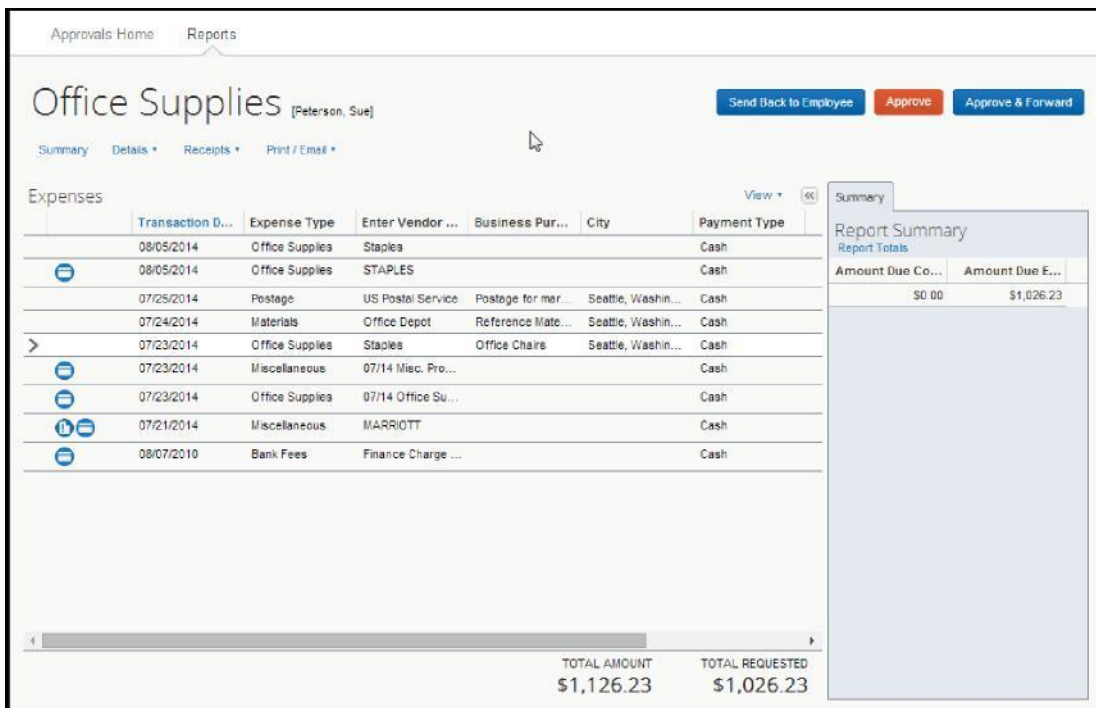
As an approver, you will review submitted expense reports and approve them for reimbursement or send them back for corrections. All of the report's expenses appear in the Expenses list. If the report contains any exceptions, they will display in the **Exceptions** section of the report.

### To return the entire expense report to the employee for correction

1. On the SAP Concur home page, in the **Required Approvals** section of **My Tasks**, click **Expense Reports**.

The **Reports Pending your Approval** page lists the awaiting reports. Select the report you want to open.

2. Click **Send Back to Employee**.



Transaction D...	Expense Type	Enter Vendor ...	Business Pur...	City	Payment Type
08/05/2014	Office Supplies	Staples			Cash
08/05/2014	Office Supplies	STAPLES			Cash
07/25/2014	Postage	US Postal Service	Postage for mer...	Seattle, Washin...	Cash
07/24/2014	Materials	Office Depot	Reference Mate...	Seattle, Washin...	Cash
07/23/2014	Office Supplies	Staples	Office Chairs	Seattle, Washin...	Cash
07/23/2014	Miscellaneous	07/14 Misc. Pro...			Cash
07/23/2014	Office Supplies	07/14 Office Su...			Cash
07/21/2014	Miscellaneous	MARRIOTT			Cash
08/07/2010	Bank Fees	Finance Charge ...			Cash

TOTAL AMOUNT: \$1,126.23  
TOTAL REQUESTED: \$1,026.23

The **Send Back Report** window appears.

3. Enter a **Comment** for the employee, explaining why you are returning the report, and then click **OK**.

When you return a report to an employee for correction, it will no longer appear in your list of **Reports Pending your Approval**.

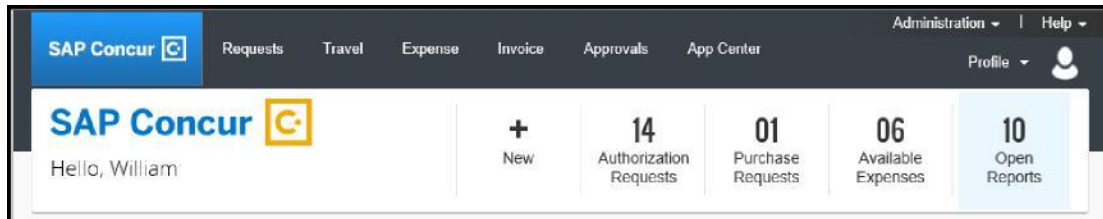


## Correcting and Resubmitting an Expense Report

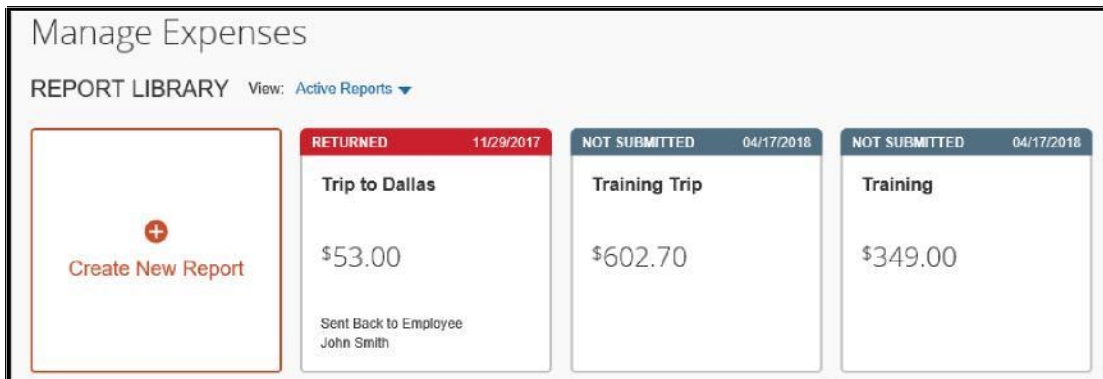
Your Expense approver might send a report back to you if an error is found. The approver will include a comment explaining why the report was returned to you.

### To correct and resubmit an expense report

1. To open the report, on the SAP Concur home page, on the Quick Task bar, click the **Open Reports** task.



In the **Active Reports** section of the page, the report appears with **Returned** on the report tile. The approver's comment appears below the amount.



2. Click the returned report tile to open the report.
3. Make the requested changes, and then click **Submit Report**.